

Contact Centre Request

Manawatu District Council, 135 Manchester Street, Private Bag 10 001, Feilding 4743
T (06) 323 0000 F (06) 323 0822 E public@mdc.govt.nz www.mdc.govt.nz
GST No. 52-867-193 OFFICE HOURS 8:00am - 5:00pm Monday to Friday



Transaction Number 94036	Links
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Customer Details		Location Details	
Name		Location	
Postal Address		Notes	
Phone Number		Area	Feilding
Email			
Temporary Phone No and Reference			

Transaction Details	
Created By	Mdcwebservice After Hours 20 January 2026 6.10 p.m.
Received	20 January 2026 3.27 p.m. Lou Fairest
Complete By	20 January 2026 3.27 p.m.

ANIMAL_CON

Secured Dog

P1 Priority

Details
<p>Customer Details:</p> <p>Customer: [REDACTED]</p> <p>Customer Address:</p> <p>Home Phone:</p> <p>Cell Phone [REDACTED]</p> <p>Work Phone:</p> <p>Email:</p> <p>We have recorded the following information:</p> <p>Case Started: 20/01/2026 3:27:36 p.m.</p> <p>Call In: 20/01/2026 3:27:00 p.m.</p> <p>Issue Location: Location is not needed.</p> <p>Service Type: - AH - Animal Complaints</p> <p>Details: Type of Animal: Dog</p> <p>Problem Type - Dog: Found/Secured Dog</p> <p>Details: Customer didn't want to pass on his personal address.</p> <p>Called to advise while working on a house a lady he doesn't know came by with a dog and told him to drop it off at an address then left. He went to the address but there was another dog on the section, and he didn't want to leave it there. Requesting for it to be collected. He will be working at the property for the next 30 minutes. he is working at [REDACTED]</p> <p>Dog Colour: Black</p> <p>Dog Gender: Unknown</p> <p>Tag Number/Colour: Unknown</p> <p>Any Other Dog Details: Medium Size, Poodle</p>

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Duty Officer Contacted?: Spoke to Officer
Name/Number Called: Lou - 0272487245
Time Called Out : 1526
Assignment Group: Manawatu Animal Control

Further Details

23 JAN 2026 - 04:18p.m. - Ben Gower

Dog was released back to family yesterday free of charge after confirming the dog owner Karen is now in mental health care (so would currently be unable to pick the dog up herself).

Karen's mother has come into Council today to request further information regarding the case. Advised she needs to complete a Lgoima request and assisted her with this process at the front counter.

Actions

Date	Time	Description	Comments
20 Jan 2026	03:27pm	Details confirmed by: Fiona Manning	
20 Jan 2026	06:10pm	SCHEDULED: SCHEDULED	
20 Jan 2026	06:20pm	COMPLETED: IMPOUNDED	
21 Jan 2026	07:30am	Workflow Process	Email sent to mdccontactcentre@mdc.govt.nz
21 Jan 2026	08:04am	Workflow Process	Email sent to [REDACTED]
21 Jan 2026	08:04am	Workflow Process	Email sent to lou.fairest@rangitikei.govt.nz
21 Jan 2026	08:04am	Workflow Process	Email sent to trevor.gunn@rangitikei.govt.nz
21 Jan 2026	08:04am	Workflow Process	Email sent to Ben.Gower@mdc.govt.nz
21 Jan 2026	08:04am	Workflow Process	Email sent to Aaron.Thornton@mdc.govt.nz
21 Jan 2026	08:04am	Workflow Process	Referred to CM90.50.02 [LOU].
21 Jan 2026	07:30am	Workflow Process	Escalated to CCINBOX [ZCONTACTCENTREQUEUE].
21 Jan 2026	08:04am	Workflow Process	Email sent to lou.fairest@rangitikei.govt.nz
21 Jan 2026	08:04am	Workflow Process	Email sent to Amy.Caldwell@mdc.govt.nz
21 Jan 2026	08:04am	Workflow Process	Email sent to Kimberly.Troughton@mdc.govt.nz
23 Jan 2026	04:18pm	Further Details Added	Dog was released back to family yesterday free of charge after confirming the dog owner Karen is now in mental health care (so would currently be unable to pick the dog up herself). Karen's mother has come into Council today to request further information regarding the case. Advised she needs to complete a Lgoima request and assisted her with this process at the front counter.
23 Jan 2026	04:19pm	Audit: Received CC.MAST.FUR.FLASH	23/01/2026 @04:19p.m. Ben Gower